You must subscribe to BT Answer 1571 or Call Minder and install 2 x AAA batteries (not included) before the Message Waiting indication feature will work. A quarterly fee is payable for Call Minder.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

BT BIG Button +

Corded Telephone with Big Buttons and Message Waiting Indicator*

User Guide

Please open this page for an 'at a glance' guide to your BIG Button +

At a glance

Handset hook

When the phone has been wall-mounted it keeps the handset in place.

S (secrecy) button

Press to speak to someone in the same room without the person on the other end of the line hearing your conversation.

Handset park

When the BIG Button + is wall-mounted, you can hook the handset on this if you need to temporarily move away from the phone.

Message / Indicator light

This will flash when the phone rings. It will also flash to indicate you have voice messages waiting to be played.

R (recall) button

Recall button for use with some BT Select Services and switchboards.

One-Touch memory buttons

Enables you to quickly dial your most regularly used numbers or a stored number for emergencies. The middle button is pre-programmed with 1571. This can be overwritten if required.

Memory label

For making a note of names and numbers stored in the Quickdial memories.

1.	6.
2.	7.
3.	8.
4.	9.
5.	0.
No:	

Ringing volume, tone and amplification setting

The switches on the phone base give you the option to change the ringing volume, ringing tone and incoming or outgoing amplification and Recall mode.

Store button

Allows you to store phone numbers in the Quickdial and One-touch memories.

Handset

Hearing aid wearers may benefit from switching their hearing aid to the middle T position and holding the earpiece up to the aid, not their ear.

Amplify button

This button together with the switch on the base of the product allows you to amplify your voice or the caller's voice. Use the +/– buttons to increase/ decrease the level of amplification on your call.

1471 button

Allows you to check the phone number of the last person who called you. Automatically dials 1471 when pressed.

Redial button

Redials the last number dialled.

Quickdial button

Enables you to dial up to 10 phone numbers stored in the memory.

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Introduction

Your BIG Button + is designed for ease of use and made to the high standards set by BT

You can expect your BIG Button + to provide many years of quality service.

Please read the instructions carefully before use, and keep this User Guide for future reference.

This user guide is available in the following formats:–

- Large Print.
- Braille.
- Tape recording.

If required, please ring BT on **Free***fone 0800* **800 150** (*0800* **243 123** for textphone users only).

Hints and tips boxes

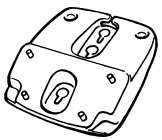
In this user guide we've included helpful tips and useful notes. These are shown in boxes like this.

Unpacking your BIG Button +

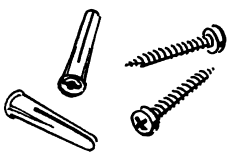
If anything is missing, please contact your place of purchase immediately.

BIG Button +
with telephone line
cable attached

Plinth



Screws and wall plugs
for wall mounting



For your records

Date of purchase:
Place of purchase:
Serial number (on the underside of the base unit):
Purchase price:

Safety information

General

Simply clean your BIG Button + with a damp (not wet) cloth, or an antistatic wipe.

Never use household polish as this may damage the product.

Never use a dry cloth as this may cause static shock.

Do not open the BIG Button +. This could expose you to high voltages or other risks.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Environmental

Do not expose to direct sunlight.

We recommend that you do not place the product on antique/veneered wood to avoid damage.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing free flow of air over its surfaces.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as in bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

The emergency services can be contacted in the UK by dialling 999. You may also dial 112, which is valid in any country that is a member of the European Community.

You may not be able to make an emergency call in certain situations:

- If the telephone line is disconnected.

- If there is a fault on the line from your phone or on the network.

If your BIG Button + is connected to a PBX (switchboard), you may have to dial an access number before 999 to contact the emergency services.

Setting up

Follow these steps to set up your BIG Button + ready for use

Plan the location of your BIG Button +

The following points should be considered:

Situate your product close enough to the telephone socket so that the cable will reach.

Do not stand it on carpets or other similar surfaces that generate fibres as this may reduce the ringing sound and clog inside mechanisms.

Your BIG Button + can be positioned in three alternative ways:

Flat on a table surface.

Raised position on a table surface (using plinth).

Wall-mounted. See 'Wall-mounting' on page 31.

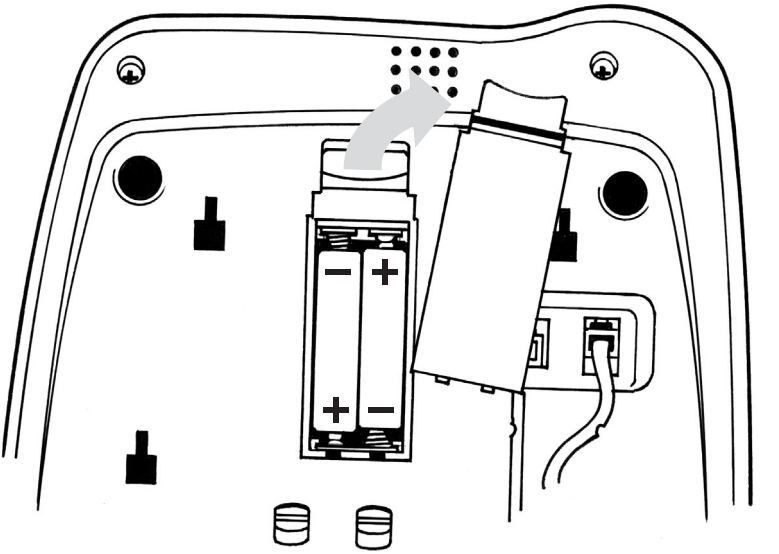
Warning

Your BIG Button + is only designed to be operated in a normal domestic or office environment. It should not be used in bathrooms or near water.

1 Insert the batteries

Please note you will require 2 x AAA batteries to benefit from the BT Answer 1571/Call Minder message waiting indication. These are not included.

Lift the battery cover and insert the batteries as shown.



Note

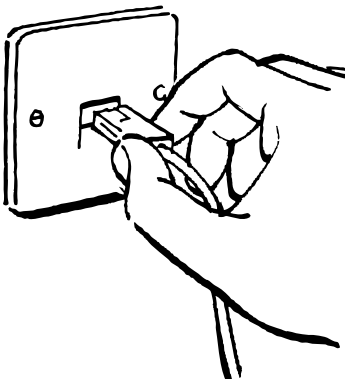
Batteries are only required if you want to use the 1571 feature.

You will still be able to make and receive calls via the handset without batteries fitted. However, the message waiting indicator will not function.

Battery low indicator

The batteries power the Message Waiting Indicator lamp. The normal flash rate when messages are waiting is every 2 seconds. When the batteries are running low and a message is waiting, the flash rate slows to once every 6 seconds.

2 Plug your BIG Button + into the telephone socket



If you do not have a modern style socket, call BT on **Free***fone 0800* **800 150** and ask for a BT engineer to come and fit the correct socket.

This may be a chargeable service.

3 Ringer volume

The switch is found on the base of your phone.

Set the volume of the ringer to *Either* High, Low or Off.

Note

If the ringer is set to off, the call indicator light will still flash to indicate someone is calling you.

4 Ringer tone select

The switch is found on the base of your phone.

This switch allows you to select the pitch required for the ringer.

R1: For a low pitched tone.

R2: For a medium pitched tone.

R3: For a high pitched tone.

5 Amplify selection

The switch is found on the base of your phone.

Choose between either incoming or outgoing settings. Incoming makes the caller's voice louder. Outgoing makes your voice louder at the other end of the call.

Note

When the Amplify button is used it will increase the volume of all sounds that enter the microphone, so if you can, reduce any background noise whenever you use this feature.

6 Time Break Recall and Earth Recall selection

The switch is found on the base of your phone.

Your phone will already be set to TB. If you are a residential customer this will help you to use some Network Services such as Call Waiting, as long as you subscribe to this service.

If you are using your BIG Button + on a switchboard you may need to move this switch to TE to transfer calls.

Call BT on **Free***fone 0800* **800 150** for details.

Your BIG Button + is now ready for use.

Using your BIG Button +

Making and receiving calls

To make a call

Lift the handset and listen for a dialling tone.

Dial the number you require.

To end the call, replace the handset.

Hearing Aid compatibility

As this telephone is fitted with an Inductive Coupler, hearing aid wearers may benefit from switching their hearing aid to the middle 'T' position and holding the earpiece up to the aid, not their ear.

To receive a call

When the phone rings the call indicator light will also flash to indicate that there is an incoming call. Simply pick up the handset and speak.

Secrecy

When on a call you can talk to someone in the same room without your caller hearing.

To switch secrecy on and off

During a call, press *and release* the **SECRECY** button.

The Secrecy light will come on to show that secrecy is on.

You can now talk to someone in the room without your caller hearing you.

Press *and release* the **SECRECY** button again to return to your caller.

Redial

To redial the last number dialled

Lift the handset.

Redial

Press the **REDIAL** button. The phone will automatically redial the last number dialled.

One-Touch memory

To store phone numbers in the One-Touch memory

Note

During all storing operations the secrecy light will flash.

Your BIG Button + has three One-Touch memory buttons. The middle button is already programmed to contact BT's network answering services via 1571. See page 25 for more information.

Overwriting the 1571 code stored in the middle memory button will allow you to store a number of your own choice. To do this, follow the 'STORE' instructions below.

Note

You can store a phone number under each of these buttons and dial the number by pressing just the one button.

To store numbers in the memory, use the **STORE** button. This is located under the memory label which is underneath the handset. Push the plastic cover and label to the left to reveal the **STORE** button and instructions.

Lift up the handset.

Push label to the left. Press the **STORE** button.

Press the One-Touch memory button under which you wish to store the number.

Enter the number you wish to store.

Press the **STORE** button again.

The phone number is now stored. Replace the handset.

Note

You can write the name of the person with which you wish to associate the number on the label provided or perhaps insert a small photo.

To dial a number stored in the One-Touch memory

Lift the handset.

Press the One-Touch memory button under which the phone number is stored.

The phone number is dialled automatically.

Quickdial memory

To store phone numbers in the Quickdial memory

Your BIG Button + also has 10 Two-Touch memory locations in the keypad, which are dialled by using the **QUICKDIAL** button.

Lift the handset.

Press the **STORE** button.

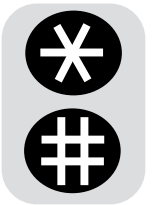
Press the **QUICKDIAL** button.

Press the **0-9** keypad button under which you want to store the number.

Enter the number you want to store.

Press the **STORE** button.
The phone number is now stored. Replace the handset.

Repeat these steps for any other numbers you want to store, using a different **0-9** location for each one.



Stored numbers can include Select Services using the ✱ and # buttons, and switchboard services that are appropriate.

Quickdial memory label

Use the memory label to keep a record of which **0**-**9** location code you have used for each number.

A large print version of this is included at the end of this user guide. See 'Quickdial memory label' on page 37.

Note

Your Big Button + is designed to retain numbers you have stored in the One touch or Quickdial memories for approximately 15 minutes if the phone is unplugged (longer if the batteries are installed).

Note

After storing a telephone number you may hear the telephone exchange say, 'Please hang up and try again'. This message does NOT mean your storing of numbers has failed.

To dial a number stored in the Quickdial memory

Lift the handset.

Press the **QUICKDIAL** button.

Press the **0-9** location under which the number you require is stored.
The phone number is dialled automatically.

To change numbers stored in the memory

To change numbers stored in the memory, simply repeat the process of storing the original numbers but enter the new number. The number stored in that location is automatically replaced by the new number.

Using the R button

This button is used with some network services OR if your phone line is connected to a switchboard.

To find out more about BT Select Services please call BT on **Free***fone 0800* **800 150**.

To use the Amplify button

Press the Amplify button to turn amplification on. Amplify **–** and **+** allow you to decrease or increase the level of amplification.

The setting last used on Amplify will restore each time you turn amplify on.

To increase the amplification press the **+** button.

To decrease, press the **–** button.

To turn Amplify off, just press the **AMPLIFY** button again.

The red LED will light up to show when amplify is switched on.

Voice mail indication

If you have subscribed to BT Answer 1571 or Call Minder, your BIG Button + will indicate when you have received a voice message by the message waiting indicator light flashing (provided you have batteries fitted).

BT Answer 1571 and Call Minder are automated answering services located at your local telephone exchange which will take messages when you are out, engaged on another call or on the Internet.

Your BIG Button + also has a quick access facility to BT's 1571 Service and you can use the 1, 2 and 3 buttons to play, save and delete your messages.

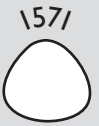
To enable your BIG Button + to let you know you have messages you must first subscribe to a BT messaging service.

BT Answer 1571 is a basic answering service and is completely free of charge to BT customers. To activate the service, dial **Free***fone 0800* **003 800**.

For information on Call Minder, call BT on **Free***fone 0800* **800 150**. This is a chargeable Service.

To access your voice mail

Lift the handset and wait for the dial tone.



Press the **1571** button. You will hear the phone dialling out and after a few seconds you will be connected automatically to your voice mail service.

You can also dial 1571 manually to access your network answering service.

To listen to your voice messages

When in 1571 mode, you are able to play, save and delete your messages using the 1, 2 and 3 buttons on your BIG Button +, as described by the network messages.

Press the **1** button to PLAY your messages.

Press the **2** button to SAVE your messages.

Press the **3** button to DELETE your messages.

Important

After an incoming call, or after using the handset, your Big Button + will check for any messages. When messages have been left or you replace the handset leaving messages unplayed there will be a delay of approximately 1 minute before the message waiting indicator light flashes.

Note

The message waiting indicator is activated by an interrupted dial tone which you can hear when you pick up your phone. BT Select Services, such as Call Diversion and Call Barring also use interrupted dial tone so therefore will cause the message waiting indicator to flash even if no messages have been left.

General information

Guarantee

Your BIG Button + is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BIG Button +, or any component thereof, which is identified as faulty or below standard, or fails as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to the point of purchase.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect,

tampering with the equipment, or any attempt at adjustment or repair other than by approved agents.

- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

In the unlikely event of a defect occurring, please return the product, with the receipt, to the place of purchase.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on **01672 564444** or a local qualified repairer.

If you have to return your BIG Button +

Pack the unit securely, preferably in the original packaging. All parts must be returned. We cannot take responsibility for goods damaged in transit.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BIG Button + has a REN of 1. A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

R&TTE Directive

Hereby, Suncorp Technologies Ltd, declares that this BIG Button + is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
The Declaration of Conformance for the BIG Button + is published on the website http://www.suncorptech.com/bt

Switchboard compatibility

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone dialling and time break or earth recall. If in doubt please consult your Service Provider.

Wall-mounting

Your BIG Button + can be wall-mounted using the screws and wall plugs provided.

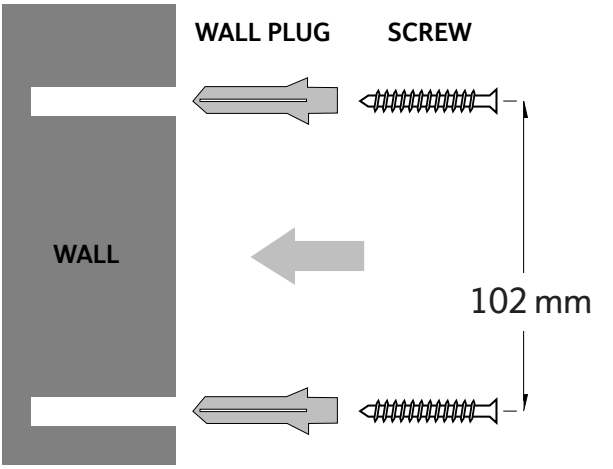
Use the plinth of the BIG Button + as your wall-mounting template to pencil on the wall a guide for the drill holes.

Note

Before you wall-mount your BIG Button +, check that:

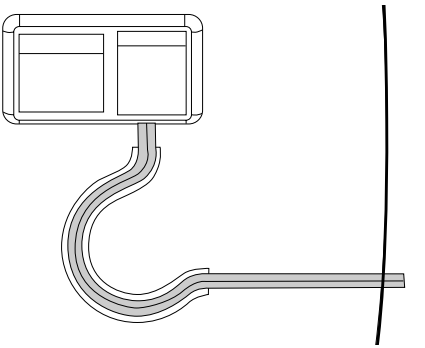
- *the wall can support the weight of the phone;*
- *you are not drilling into any hidden wiring;*
- *the telephone line cord will reach the telephone socket*
- *the position you choose leaves sufficient space so that the phone is clear of any obstruction on the wall, such as a shelf or cupboard.*

1. Drill two holes (diameter 8mm) for the screws vertically apart. Insert the wall plugs provided (if required).

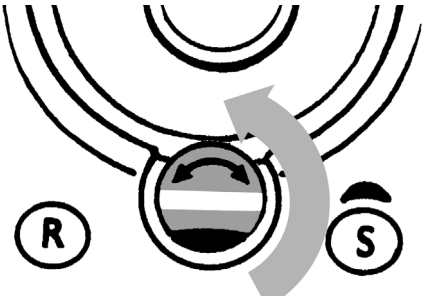


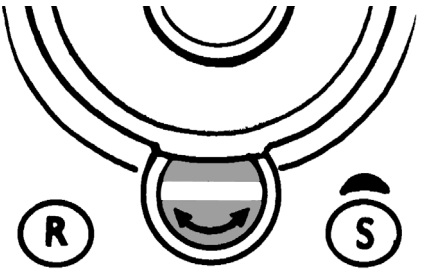
2. Drive the screws into the wall, leaving about 5mm free on which to hang the phone.

3. Press the phone line cable into the groove on the base of the phone, so that the phone lies flat against the wall.

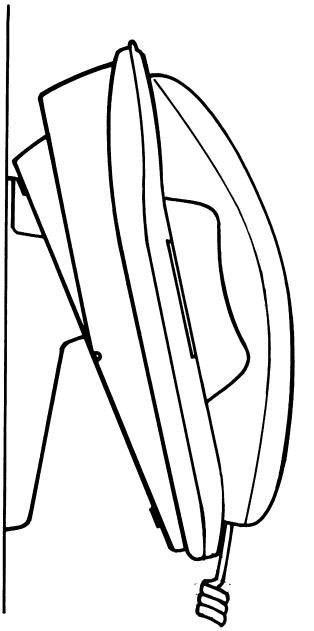


4. Rotate the handset hook 180°, so that you can hang up the handset when the phone is wall-mounted.





5. Hang the holes on the back of the phone over the screwheads and gently pull the phone downward to make sure it is securely in place.



6. Feed the phone line through the bottom of the wall mounted plinth to allow the cable to rest flat against the wall.

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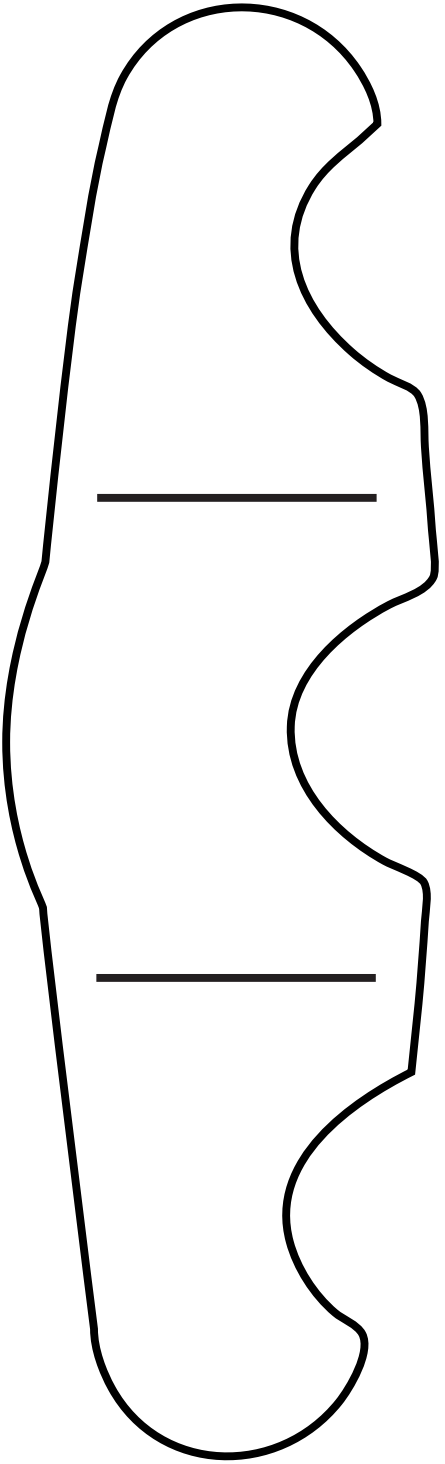

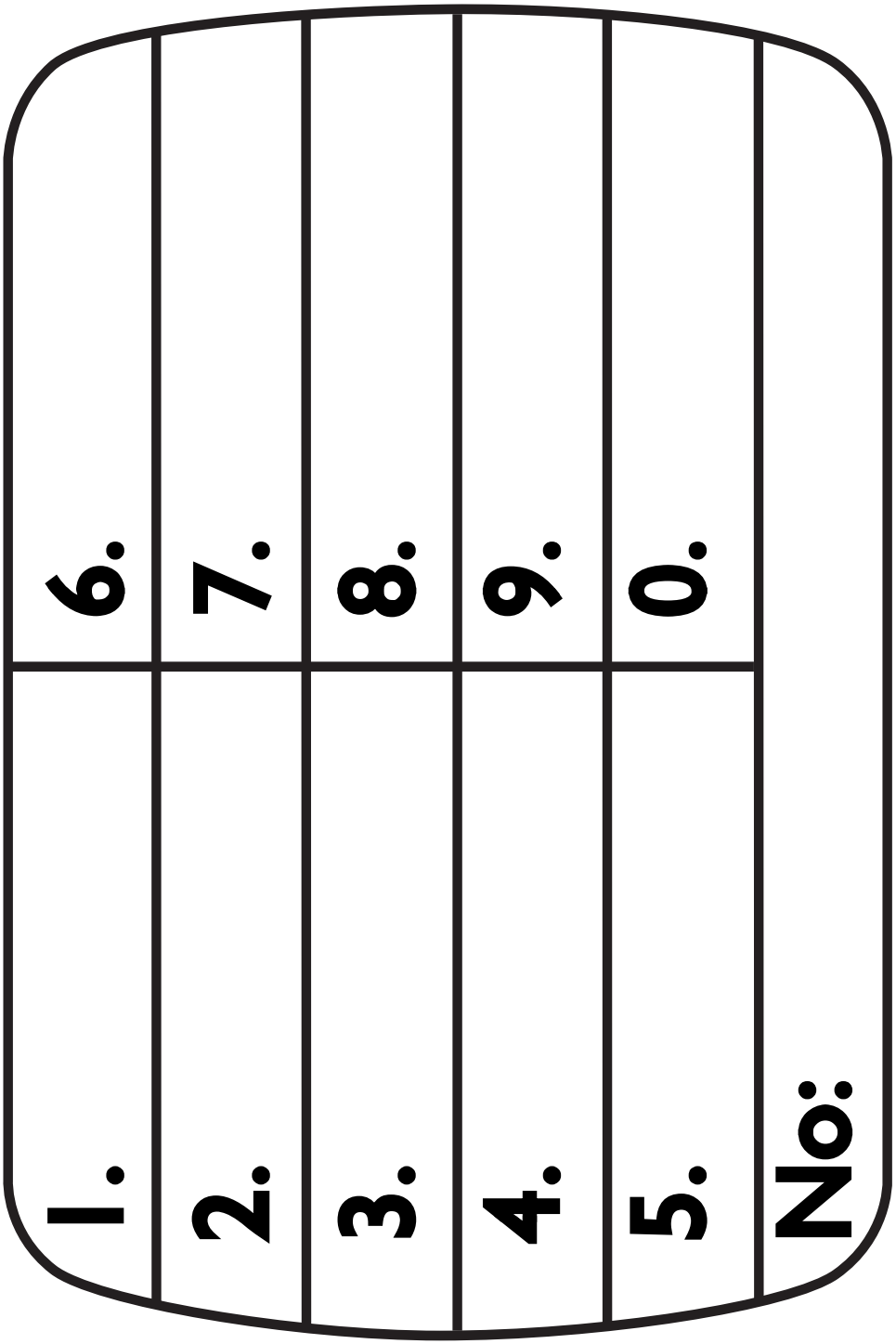
6.
7.
8.
9.
0.
1.
2.
3.
4.
5.
No:

Offices worldwide

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Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.
BIG Button + Issue 1 (04/02) 4
Designed by the Art & Design Partnership Limited.
Printed in China by Suncorp Technologies.

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